The Decoder Menu – Parental Control

Our decoder has a Parental Control feature to control viewing in your home. Access to this feature is controlled by the PG PIN code.

To access the PG Settings, press the DStv/Home button, navigate to Settings -> Parental Control -> PG Settings.
Your PG PIN will be required to enter the screen:

The default PG PIN code is 1234.
The PG PIN code is blocked if entered incorrectly multiple times.
You can reset your PG PIN using self service or by contacting our teams.

1.1 GLOBAL BLOCKING

1.1.1   Global Blocking Options:

- **No Block**: all programmes are cleared for viewing. Parental levels do not apply.
- **Total Block**: all programmes are blocked and can only be viewed with the valid PG PIN code.
- **Personalise**: select what you want to block based on PG settings.

Note : If you select "Personalise", you must also select a Parental Guidance Setting (#2).

1.2 PARENTAL GUIDANCE SETTINGS

If you select "Personalise" for Global Blocking, you must select a Parental Guidance Setting.

- **None** : all programmes are cleared for viewing.
- **FAM** : FAM rated programmes are cleared for viewing. . All others are blocked and can only

be viewed when a valid PG PIN is entered

- **PG** : FAM and PG rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **PG 13** : FAM, PG and PG13 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **13**: FAM, PG, PG13 and 13 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **16 :** FAM, PG, PG13, 13 and 16 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered
- **18** : FAM, PG, PG13, 13, 16 and 18 rated programmes are open for viewing. All others are blocked and can only be viewed when a valid PG PIN is entered

1.3   CHANNEL BLOCKING

- This option differs from Global Blocking as it allows you to block an entire channel. The channel can only be viewed on entering the valid PG PIN code.

- The "Channel Blocking" option is only selectable if Global Blocking is set to "Personalise".
- Once "Channel Blocking" is set to "On", the "Select Blocked Channels" option can be used to choose the channels the user would like to block

- On the left column, select channels you would like to block.
- The list of blocked channels appears on the right
- To unblock any channel, select them from the list on the right

1.4 CHANGING THE PG PIN CODE:

- Select the "Change PG PIN" option to change the PG PIN
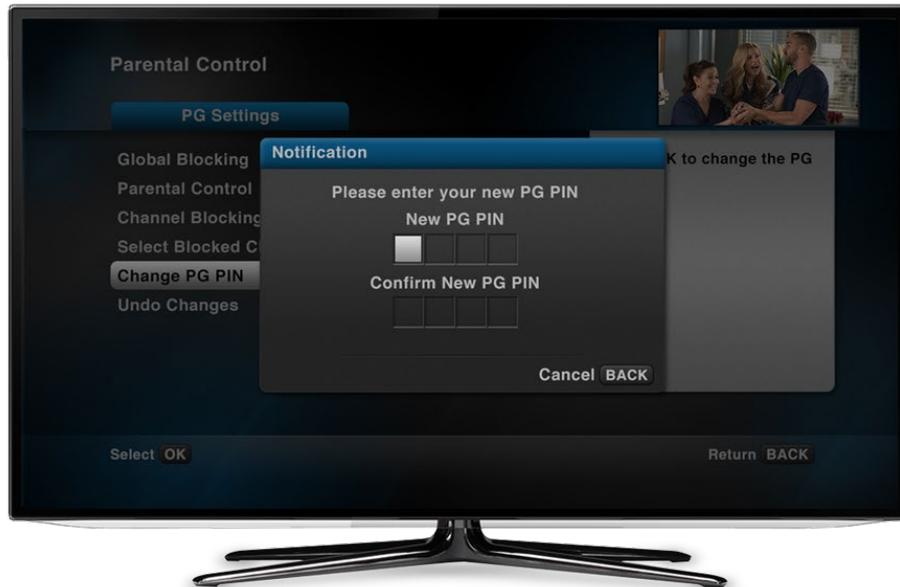
- Enter the new PG PIN code twice (the PG PIN code can be any 4 digits).
- On entry of the last digit, the new PIN code shall be saved

1.5 OTHER BLOCKING OPTIONS

- The user also has the option of blocking BoxOffice rentals by selecting, Settings -> Parental Control -> "BoxOffice Rental Blocking" and then turning the setting to "On"

- The user also has the option of blocking Showmax/Apps by selecting,
  - **Explora**: Settings -> Parental Control -> "Showmax Blocking" and then turning the setting to "On"
  - **Explora Ultra:** Settings -> Parental Control -> Apps Blocking and then turning the setting to "On"